



## iSupply Pre-Owned 100-Day Limited Warranty

**Please note:** All claims made under the iSupply One Hundred (100) Day Limited Warranty will be governed by the terms set out in this warranty document and facilitated by iSupply Limited.

**Your Product is warranted against defects in materials and workmanship for a period of ONE HUNDRED (100) DAYS from the date of original retail purchase (“Warranty Period”).**

This iSupply 100-Day Limited Warranty applies exclusively to pre-owned devices purchased from iSupply Limited. Claims must be made directly through iSupply Limited or an authorized iSupply representative, as no additional manufacturer warranty (such as Apple's) applies to these devices.

If a defect arises during the Warranty Period, iSupply, at its discretion, will:

1. Repair the product at no charge using new parts or parts equivalent to new in performance and reliability;
2. Exchange the product with one formed from new and/or previously used parts that are equivalent to new in performance and reliability, or with your consent, a product that is at least functionally equivalent to the one it replaces; or
3. Refund the original purchase price.

This warranty excludes normal depletion of consumable parts such as batteries unless failure has occurred due to a defect in materials or workmanship, and damage resulting from abuse, accident, modifications, unauthorized repairs, or other causes that are not defects in materials and workmanship.

### Data Disclaimer

Before submitting your product for service, ensure all data is backed up. iSupply does not warrant, represent, or undertake that it will be able to repair or replace any product under this warranty without risk of data loss. iSupply is not responsible for loss of information stored on the product during service. If data recovery is needed, please inquire about our optional paid services.



In no event shall iSupply be liable for:

- a) Loss or damage that cannot be regarded as caused by Apple's breach of these warranty terms; or
- b) Losses caused by the user's fault, loss of data, or loss of profits or benefits.

To obtain warranty service:

- Email: [isupplytnt@gmail.com](mailto:isupplytnt@gmail.com).
- Speak with an iSupply representative.  
Proof of purchase, such as a receipt or invoice, will be required to verify eligibility.

## Warranty Service Options

iSupply will provide warranty service through one or more of the following options:

- **Carry-in Service:** Return your product to an iSupply representative or authorized iSupply location.
- **iSupply Drop-Off Locations:** Visit one of our authorized drop-off locations. A list of these locations is available upon request.

## Warranty Coverage

This warranty covers manufacturer defects for the period stipulated (ONE HUNDRED (100) DAYS) and will be voided under the following conditions:

1. Physical damage caused by the user, including but not limited to drops, cracks, or dents.
2. Repairs, modifications, or diagnostics performed by technicians not authorized by iSupply.

## Exclusions

The iSupply 100-Day Limited Warranty does not cover:

- Screen or LCD damage.
- Software-related issues.
- Charging port damage.



- Damage caused by water or liquids, even on water-resistant devices.
- Unauthorized repairs, modifications, or technician interference.
- Cosmetic damage, including scratches, dents, or discoloration.
- Power surges, weather-related damage, or other acts of God.
- Customer instruction or education.
- Accidental damage, abuse, or negligence.
- Battery failure or degradation not caused by a defect in materials or workmanship.
- Damage or defects caused by unauthorized software modifications, including jailbreaking or custom firmware.
- Loss, corruption, or recovery of data stored on the device.
- Any accessories, including chargers, cables, and cases.
- Damage caused by improper storage or handling, including exposure to extreme temperatures or humidity.

**AAP ISUPPLY LIMITED**

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